

VBStudent.com Help (for Students and Teachers)

Help page for VBCPS Student Portal

When ready, you can go directly to <http://studentportal.vbschools.com/sites/Launch/> to get authenticated. There is no requirement to use Internet Explorer (IE); however, the Portal is based on Microsoft software and there may be features that will not be available with another browser. All of the base functionality works fine with Firefox or Netscape. The AOL, MSN, People PC, Netzero browsers do not work. If you have one of these, make your connection, then minimize and run IE or Firefox to connect. If you are have a dial-up connection, use your provider to access the Internet, then minimize and run IE or Firefox to connect.

For all the below examples, a student's ID will be represented by 012345.

Your actual student ID should be substituted anywhere you see 012345. No valid student ID actually starts with 0. Your teacher login ID will be represented by IMTEACH. Your actual network login ID should be substituted anywhere you see IMTEACH.

Problem: Cannot get logged in at all

Possible Solution:

All of the following forms of the login name are valid. One may work where another does not with your ISP (Internet Service Provider).

012345@vbstudents.com
vbstudents\012345
vbstudents.com\012345
vbschools\IMTEACH
IMTEACH@vbschools.com
vbschools.com\IMTEACH

Passwords are case sensitive and may contain upper and lower case letters.

Problem: Typing everything in correctly, still cannot get in

Possible Solution:

In Internet Explorer, click the Tools button, and then click Internet Options
Click the Security tab, and then click a security zone: Local intranet sites
Click the Sites button. If you clicked Local intranet in step 2, click Advanced
Add <http://studentportal.vbschools.com> and <http://portal.vbschools.com> and to the list of web sites, and then click Add
When you are finished adding sites, click Close, and then click OK
Close the windows, close IE and try again

If you want to add a website to the list of trusted sites, but the site is not secured (the address begins with HTTP instead of HTTPS), clear the Require server verification

(https:) for all sites in this zone check box before adding the address. If that option is selected, you can only add secure websites to the list.

Problem: Changed my password at school and now cannot get in

Possible Solution:

Click on Start, click on Control Panel
and then double-click User Accounts, click on the Advanced tab, then
click on Manage Passwords
If you see one of the portal sites listed, highlight the site, and click
the Remove button
Close the windows, close IE and try again.

Problem: Once logged in, the portal continues to ask for username and password

Possible Solution:

In Internet Explorer, click the Tools button, and then click Internet
Options
Click the Security tab, and then click a security zone: Local intranet sites
Click the Sites button. If you clicked Local intranet in step 2, click Advanced
Add <http://studentportal.vbschools.com> and <http://portal.vbschools.com> and to
the list of web sites, and then click Add
When you are finished adding sites, click Close, and then click OK
Close the windows, close IE and try again.